



North Carolina Department of
Crime Control & Public Safety



FEMA

News Release

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AS YOUR HOUSING NEEDS CHANGE, BE SURE TO CALL FEMA

RALEIGH, N.C. – Has your housing situation changed since Hurricane Irene? Do you need a safe and clean place to stay while you finish repairs or find a new place to live?

Whatever your initial plans were when you registered with the Federal Emergency Management Agency, you may still be eligible for temporary housing help.

If you have exhausted your living expenses, your insurance is late or you don't have insurance, we may be able to help. Call the FEMA helpline at **800-621-3362** or **TTY 800-462-7585** for people who are deaf or hard of hearing.

Let us know about your situation. We may be able to help you find a rental or – as a last resort – put you in a temporary housing unit.

And to help us help you, keep in touch. Remember to give us an updated address and good contact information such as your cellphone or work number.

You can register by:

1. Calling FEMA's toll-free registration number, **800-621-FEMA (3362)** or TTY at **800-462-7585** from 7 a.m. to 10 p.m. seven days a week. Multilingual operators are available to assist with the application process.
2. By **computer**, go online to www.DisasterAssistance.gov
3. By using a **tablet** or **smartphone** at m.fema.gov.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

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