

**North Carolina Department of
Crime Control & Public Safety**



September 21, 2011
NC-4019-NR-041
FEMA Media Contact: 919-773-8288
State Media Contact: 919-779-8043



FEMA

News Release

AFTER THE STORM, KEEP IN TOUCH WITH FEMA

RALEIGH, N.C. – Those who registered for federal disaster assistance after Hurricane Irene need to remember this number: **800-621-FEMA (3362)**. It's the key to keeping in touch with the Federal Emergency Management Agency.

Applicants should call FEMA's helpline at 800-621-3362 or TTY 800-462-7585 to update FEMA when they:

- Change primary phone numbers. Good, reliable contact information – such as a work or cell number – is important;
- Move to another address or change current mailing address;

- Need to reschedule appointment with the inspector who will assess the damage to their home or personal property;
- Get a letter from FEMA and have questions about it. (They also can go to a disaster recovery center.);
- Receive an insurance settlement;
- Want to check the status of their application.
- Want to add direct deposit information.

If a survivor hasn't registered already, here are three ways to do it:

1. Call **800-621-FEMA (3362)**. Help is available in most languages. People who have a speech disability or are deaf or hard of hearing may call (TTY) **800-462-7585**; users of **711** or Video Relay Service can call **800-621-3362**.
2. Register online at www.DisasterAssistance.gov.
3. Register using a tablet or smartphone at m.fema.gov.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

###